



Hello,

I would like to reach out to you, our valued SMUfit Members, to touch base with an update on some membership and operational updates.

Membership Updates

Membership Extensions

Starting this week, our staff have begun the task of extending individuals memberships. Membership extensions were determined by calculating the number of days between when SMUfit closed (March 17, 2020), and when your membership expired.

The days that memberships will be extended from will be as of September 21, 2020, when SMUfit reopened.

If you have a membership currently on hold until December 31st, your membership will become active again on Monday, January 4th.

Membership Holds

It is understandable that many felt uneasy with returning to a gym environment, even with the safety regulations and protocols we have enacted at SMUfit. From the time that we reopened, we have offered our members a no fee membership hold until December 31, 2020.

We will not be offering membership holds past December 31st at this time.

Membership Refunds

Again, it is understandable that many felt uneasy with the returning to a gym environment or, do not wish to return to SMUfit under the current operating parameters in place. If you wish, we will grant members a refund.

Members who paid in full will be refunded for the prorated remainder of their membership.

If you wish to request a refund, you may do so by contacting info.athletics@smu.ca.

Membership refunds will only be considered until November 30, 2020.

After November 30th, membership refunds will be applied as per normal membership regulations, as outlined in the membership handbook. More info can be found at; <https://smu.ca/campus-life/smufit-notice.html>

Operational Updates

Operating Hours

Starting Monday, November 9th we will be extending our operating hours. Please see the operating hours below for more info;

Operating Periods Monday - Friday (Covid-19 re-opening)	
Exercise Period 1	08:00—09:30
Cleaning Period 1	09:30—10:00
Exercise Period 2	10:00—11:30
Cleaning Period 2	11:30—12:00
Exercise Period 3	12:00—1:30
Cleaning Period 3	1:30—2:00
Exercise Period 4	2:00—3:30
Cleaning Period 4	3:30—4:00
Exercise Period 5	4:00—5:30
Cleaning Period 5	5:30—6:00
Exercise Period 6	6:00—7:30
Cleaning Period 6	7:30—8:00
Exercise Period 7	8:00—9:30
Cleaning Period 7 (deep clean)	9:30—10:00
*Members wishing to use the gym on the 8:00pm time slot M-F to take note of the 90-minute exercise period. Additional time will not be permitted after 9:30pm.	

Note: These hours will apply equally to weight room, cardio room, spin room, and squash court areas of operation.

Lockers

In preparation for the coming colder weather, we will be opening our lockers back up for operation.

Lockers will be available for use starting Monday, November 9th.

In anticipation of the enhanced cleaning requirements going into the cold/flu season in this area, all of our lockers will be transitioning to day lockers only.

If you currently have a locker our staff will be contacting you about retrieving your belongings.

A communication will be coming out to all those who have lockers shortly. Please stay tuned for additional information.

You may also contact the Front Desk (902-420-5555) for assistance with your locker.

Holiday Operating Hours

We have updated our holiday hours and closures. Please see the schedule below for our holiday hours and closures for the remainder of this year.

2020 – 2021 HOMBURG CENTRE HOLIDAY HOURS		
HOLIDAY	DATE	HOURS
Remembrance Day	Wednesday, November 11	CLOSED
Patron Feast of the Immaculate Conception	Tuesday, December 8	8:00 am – 9:30 pm
Christmas Closure 2020/2021	Wednesday, December 23	8:00 am – 9:30 pm
	Thursday, December 24	CLOSED
	Friday, December 25	CLOSED
	Saturday, December 26	CLOSED
	Sunday, December 27	CLOSED
	Monday, December 28	12:00 pm – 5:30 pm
	Tuesday, December 29	12:00 pm – 5:30 pm
	Wednesday, December 30	12:00 pm – 5:30 pm
	Thursday, December 31	CLOSED
	Friday, January 1, 2021	CLOSED
	Saturday, January 2, 2021	CLOSED
	Sunday, January 3, 2021	CLOSED

Moving Forward - Operations

We have heard from a number of our members regarding operating hours and locker room access, and we are happy to be able to bring some of these components of our business back online, safely.

We have also heard from our members regarding weekend operating hours, and access to showers. We continue to evaluate the potential for expanding and opening our services further, and hope to have more information to share with members in the near future. Once we have additional information to share, we will be sure to communicate this with you, our valued members.

Additional details, along with an FAQ section, on our re-opening of SMU*fit* facilities can be found at the following link;

<https://smu.ca/campus-life/smufit-main.html>

Again, we want to thank you for your support, and continued patience as we move forward with bringing more facets of our operations online.

Greg Knight – Assistant Director

Athletics and Recreation Dept.
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