

Saint Mary's University Emergency Response Guide



Police



Fire



Ambulance



SMU Security Emergency 420.5000
Non-Emergency 420.5577

911

GENERAL PRINCIPLES

Remain **CALM**, protect yourself & alert emergency services

WHEN CALLING 420.5000 or 911

- Tell dispatcher your exact location – include building and room number.
- Answer all the dispatcher's questions & **DO NOT** hang up until told to do so.
- Follow all directions given by emergency personnel.

CRIMINAL ACTS / VIOLENCE

Acts **IN PROGRESS**
Intrusions, thefts, violence/
threats, suspicious activity.

CALL SMU Security
420.5000 or 911 and
seek secure shelter.

Acts **NOT IN PROGRESS**
Vandalism, lost property,
Nuisance behaviour.

CALL SMU Security
420.5577

MEDICAL EMERGENCY

CALL 420.5000 or 911.

If *trained* provide
FIRST AID.

Have someone meet the
ambulance crew and direct
them to the victim.

FIRE ALARM

Upon discovery of a **FIRE**,
EVACUATE THE AREA and
pull the nearest Fire Alarm.

Upon hearing a **FIRE**
ALARM, EVACUATE
IMMEDIATELY.

Know and follow your area's
EVACUATION PLAN. Exit in an orderly
fashion. **Do NOT use the elevators.**
Take direction from the fire wardens,
security staff, and emergency crews.

Stay 20 meters away
from the building and
do not return until the
ALL CLEAR has been
given.

INCLEMENT WEATHER, POWER OUTAGES AND OTHER INCIDENTS

Inclement Weather, Power
Interruptions and Other Incidents
Hurricanes, Thunderstorms,
Blizzards, Power Outages

Watch and Listen
Monitor weather reports and campus closure
bulletins. **CLOSURE HOTLINES:** Students
491.6263 and Faculty/ Staff **491.6264**

Follow instructions given
by University Security